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## **FARA 2010 Awards**

### **2010 FARA Public Safety False Alarm Achievement Award**

- No Nominations

### **2010 False Alarm Reduction Achievement Award**

- No Nominations

### **2010 FARA Achievement Award:**

- Winner - Sue Clark, Montgomery County Police Department
- Honorable Mention
  - Deborah Hansen, Naperville Police Department
  - Stuart Forchheimer, Homesafe Security
  - Kristi Golden, Protection One
  - Jon Sargent, ADT

**Detail descriptions for each award follow**

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### **FARA Achievement Award:**

Description: Significant or meaningful contributions towards the FARA mission.

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### **FARA Achievement Award Winner**

**Sue Clark**

**Montgomery County Police Department  
Gaithersburg, MD**

**Rationale:** I would like to nominate Sue Clark for the 2010 FARA Achievement Award for the following reasons:

- a. serves as chair of the Training and Certification Committee - has done an outstanding Job with a committee that has very few contributing members
- b. recruited new members and named a new chair of the Professional Certification Subcommittee
- c. worked tirelessly to get the regional training classes off the ground - personally made numerous phone calls to area public safety (fire and law enforcement) advising of the classes and seeking participation
- d. spearheaded successful Essentials Class in San Antonio
- e. co-authored the Train the Trainer course to get more qualified people to serve as instructors of the Essentials class
- f. set up two separate Train the Trainer courses; one in Maryland and one in Texas and realized 5 new certified trainers as a result of her efforts
- g. promotes FARA membership and attendance in training venues at every opportunity
- h. served as Secretary of the Mid-Atlantic (former Maryland) Chapter of FARA

- i. works closely with over 360 alarm companies that do business in Montgomery County to ensure they are properly licensed and comply with the provisions of the alarm law
  - j. has built extensive working relationships with area alarm coordinators and their staff
  - k. took on large corporate accounts to educate them on false alarm reduction - cut false alarms in half for one particular bank in Montgomery County last year
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## **FARA Achievement Award Honorable Mention**

**Deborah Hansen  
Naperville Police Department  
Naperville, IL**

**Rationale:** I would like to nominate Debbie Hansen, who serves as Chair of FARA's Membership Committee.

Debbie has been serving as chair of this committee for almost one year and has done an outstanding job with very few contributing members.

She instituted a call-back initiative where the committee contacts members who fail to renew to determine the reason and try to get them back into the fold.

Debbie was also instrumental in creating a googledocs tracking system to track progress on the mentoring program with all new members to ensure that they are aware of all the association has to offer and what they can do for FARA.

She has always responded to board requests for information and provided a verbal report at the mid-year meeting of the board. Debbie is a great asset to FARA and should be recognized for her on-going efforts.

## **FARA Achievement Award Honorable Mention**

**Stuart Forchheimer  
Homesafe Security  
Baltimore, MD**

**Rationale:** I hope that you will consider a little guy who does not draw attention to himself and who is always there for FARA, his customers and his employees. If all alarm companies behaved as ethically as HomeSafe, we would have to find another line of work.

I would like to nominate Stuart Forchheimer, President of HomeSafe for the FARA Achievement Award. Stuart runs a local alarm company that has worked with officials in Baltimore County, Maryland and surrounding jurisdictions for years to improve the reliability of alarm systems, reduce false dispatches, and to protect citizens from deceptive sales practices.

Last year HomeSafe Security had a false dispatch rate of 0.186 or 18.6% in Baltimore County, MD. Stuart has invested countless hours in trying to secure statewide enactment of ECV. Stuart worked with regulators in Maryland to develop brochures/flyers to alert consumers to problems associated with the "summer sales" business model. Under Stuart's direction, HomeSafe has repaired, at their cost, the damage caused to his customer's property when they were taken advantage of by unethical sales representatives. Stuart helped to develop material for FARA's webinars on summer sales.

Stuart serves as the Maryland Burglar and Fire Alarm Associations Treasurer. He is one of the strongest voices on their board championing FARA, the Mid-Atlantic Chapter of FARA and false alarm reduction. Even though his company is small, he saw to it that HomeSafe contributed to the FARA Institute. I am confident

that HomeSafe's contribution to the Institute represented a larger percentage of the company's net income than any of the other contributions received to date.

### **FARA Achievement Award Honorable Mention**

**Kristi Golden  
Protection One  
Wichita, KS**

**Rationale:** I nominate Kristi Golden of Protection One for the FARA Achievement Award. She took over from Patricia Novak at Protection One when Patricia moved back to Australia.

Not only did she take on the work of dealing with permitting requirements throughout the United States, she also stepped right in and assumed the seat Patricia held with FARA.

Namely, she is a contributing member of the Communications Committee and the Conference Committee. She just recently undertook the daunting task of completely re-writing our five false alarm prevention brochures with a mandate to make them smaller - less wordy - and more germane to the cause.

She reviews all documents under revision and provides input from an alarm industry perspective. She is a pleasure to work with and should be rewarded for her efforts.

### **FARA Achievement Award Honorable Mention**

**Jon Sargent  
ADT  
California**

**Rationale:** I would like to nominate Jon Sargent for the FARA Achievement Award for 2009. He's been active in false alarm reduction work on the front lines for many years. He has served on the FARA Communications Committee and the Model Ordinance Sub-Committees. He has contributed to the FARA Annual Symposiums as a presenter and has been a valuable resource for FARA on many occasions.

Sargent currently serves as an Industry/Law Enforcement Liaison for the Security Industry Alarm Coalition (SIAC) in the western states and has worked with many jurisdictions in the western US to successfully resolve ordinance and alarm response issues. His 37 years in the security industry include active participation in alarm management and law enforcement organizations.

He is a member of the International Association of Chiefs of Police, the California Peace Officers Association, California State Sheriff's Association and the False Alarm Reduction Association. Sargent is also a sworn member of the United States Coast Guard Auxiliary, serving this year as a Staff Officer in Flotilla 51, Vallejo California.