



**International
Annual
Training
Symposium**

Until You Solve Your False Alarm Problem

**You Can't
Afford to Miss the FARA
Training Symposium**

**Join us at the
Crowne Plaza Tampa Westshore
Tampa, FL**

May 7 to 9, 2019 - FARA Symposium





Trade Tips to Improve
Acquire New Skills
Meet with Friends
Prepare for the Future
Answer Your Questions

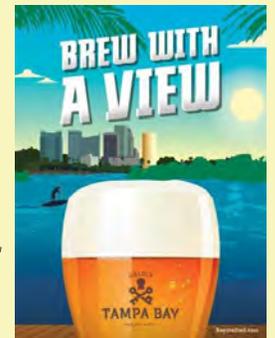
WATER ACTIVITIES

- Some of Tampa Bay’s best views are from the water. Take a tour on the Hillsborough River aboard the Pirate Water Taxi. Or hop aboard a cycleboat, paddleboard, fishing charter or water bike.



BREWERIES AND DISTILLERIES

- Tampa Bay is Florida’s hub for craft brewing and tops the country’s list of best craft beer communities year after year. From Florida’s first commercial brewery to nationally recognized and award-winning craft beer, it’s no secret that great beer lives here.



ATTRACTIONS

- Rush down Roaring Springs at ZooTampa, launch like a cheetah on Cheetah Hunt at Busch Gardens® Tampa Bay or dive with the sharks at The Florida Aquarium. Buy before you arrive and save at Tampa Bay’s best attractions.



NIGHTLIFE

- When the sun sets, there is no shortage of things to do in Tampa Bay. Whether you’re looking to explore Tampa nightlife, an evening of family fun, or to catch a game of one of our pro sports teams, Tampa Bay has options for everyone.

TOURS

- Let your guide lead the way on foot or via segways, bikes or water taxis. Learn about everything from Tampa Bay’s rich Cuban history, cigars, breweries, marine life and even food.

TRANSPORTATION

- Once you’re in town, getting around Tampa is a breeze. We have a number of ways for you to get around town: a fleet of free Downtowners, the Pirate Water Taxi service, TECO Streetcar, Coast Bike Share, and Zip Car.

SPORTS

- Home to four major sports teams, visitors can feel Tampa Bay’s team spirit for the Buccaneers football, Rowdies soccer, Tampa Bay Rays baseball and the one and only Tampa Bay Lightning hockey.

OUTDOORS & NATURE

- Be one with nature as you zipline, canoe, kayak, view manatees and experience challenging ropes courses.



Contact FARA for More Information

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Rockville, MD 20850

301-519-9237
Fax-301-519-9508

info@faraonline.org
http://www.faraonline.org

Training Site and Hotel

FARA's 2019 Annual International Training Symposium will be held at the **Crowne Plaza Tampa Westshore**.

Crowne Plaza Tampa Westshore is a chic, art deco styled refuge along the bay. Explore the best of the city, from fresh, coastal Florida dining to the shops at Westshore Plaza just across the street. Take in views of the city skyline from inside your boutique-style accommodations, blending the latest touches with classic, art deco decor that calls to mind decades past.

Enjoy complimentary airport shuttle/transport, free parking and free wireless Internet in sleeping rooms & public areas.



Crowne Plaza Tampa Westshore

5303 West Kennedy Blvd.
Tampa, FL 33609

Reserve Your Room by 4/19/19

*FARA Government Rate (\$121 - plus tax)
(Government ID Required)*

[Reserve A Government Rate Hotel Room Online](#)

Or Call 877-834-3613

Use Group Code FRG

General FARA Rate (\$134 - plus tax)

Use Group Code FAR

[Reserve A General Rate Hotel Room Online](#)

Or Call 877-834-3613

Use Group Code FAR

Dining Options

Tampa's Westshore district boasts a vibrant food and dining scene, and it all start here. Start your morning with breakfast on the terrace at Mezzo Restaurant and enjoy creative cuisine at our own Mojito Restaurant and Lounge.

Located right across the street from our hotel, Westshore Plaza is home to some of the top Tampa restaurants, where you'll enjoy diverse cuisines - from seafood to pasta to steaks. Savor wood-fire grilled scallops on asparagus and artisan flatbreads from the brick oven at Seasons 52 near Westshore Plaza. PF Chang delights diners with its lively ambiance and delicious Asian fusion cuisine.

Enjoy the freshest local seafood at Mitchell's Fish Market, Italian comfort food at Maggiano's, and succulent steaks at The Palm Restaurant, "Tampa's Best Steakhouse." Enjoy the flavors of Tampa at the many restaurants, eateries and bars just steps away. Guests can also their favorite coffee at our onsite Starbucks bar.



FARA Annual Training Symposium 2019 Tampa Schedule

ALL CLASSES AND TIMES ARE SUBJECT TO CHANGE WITHOUT NOTICE

Monday, May 6, 2019

8am-3pm - **Board Meeting**

Seating is limited. Please contact us if you would like to attend.

Tuesday, May 7, 2019

7am-3pm - **Registration**

6:30-8:30am - **Breakfast**

Use your voucher at the hotel restaurant for your choice of breakfast options.

8-8:20am - **New Attendee Session**

Special session for new attendees only to get tips on how to get the most out of the FARA Symposium.

8:30-9:30am - **Opening Session**

Begin your Tampa treasure hunt by meeting your fellow attendees and learning a bit about them. Review the program ahead and hear tips from the visitors bureau on things to do in Tampa.

9:45-10:45am - **Data Driven False Alarm Solutions**

Can intrusion alarm panel data to provide end customers with insights to prioritize actions to vastly reduce nuisance alarms?

11am-12pm - **Avoid Surprises at Your Legislature**

Gideon Tucker once said "no man's life, liberty or property are safe while the legislature is in session." Learn how to track, lobby about and testify on state or provincial legislation.

12:15-1:15pm - **Networking Lunch**

Enjoy a great meal & network with your fellow attendees.

1:30-2:30pm - **Stop Repeat Offenders**

How to deal with locations that have chronic false alarms.

2:45-4pm - **Tampa Treasure Hunt**

Form your team to answer questions on false alarm reduction and get clues to find Riverwalk locations.

Wednesday, May 8, 2019

8am-3pm - **Registration**

6:30-8am - **Breakfast**

Use your voucher at the hotel restaurant for your choice of breakfast options.

8-9am - **More on Marijuana**

Update on marijuana laws as the trend spreads across the country.

8-9am - **Are You Certifiable?**

How to prepare/study for the FARA Certified Alarm Manager exam.

9:15-10:15am - **Avoid Duress Dealing with Panic & Holdup Alarms**

Why is the simple button called so many things? How false alarms can be avoided.

9:15-10:15am - **What About Fire?**

What is different and what is the same with how agencies regulate fire versus burglar alarms. What fire alarm regulation tricks can be applied to how you regulate burglar alarms. Explore how to help your agency reduce fire alarms.

Wednesday, May 8, 2019 Continued

10:30-11:30am - **Track Down Contact Information**

How to find the right address, phone numbers and emails for alarm companies & users.

11:45am-12:45pm - **Lunch & Learn - Stay Healthy in Your Job**

Enjoy a great meal and explore ergonomics, stress relief, hydration, naps - what is the answer?

1-2pm - **Take a Walk in Their Shoes-Monitoring Companies**

How do alarm monitoring companies process alarm signals? What can they do to reduce false alarms? What suggestions do they have for local alarm administrators?

2:15-3:15pm - **Fining Alarm Companies - Pros and Cons**

As more localities consider a practice, implemented years ago in Canada, it is time to consider the pros and cons of fining alarm companies instead of alarm users.

Thursday, May 9, 2019

6:30-8am - **Breakfast**

Use your voucher at the hotel restaurant for your choice of breakfast options.

8-9am - **Not Your Grandma's False Alarm**

With DIY, MIY, PERS & video: the definition of a false alarm is changing. Take a look at real world occurrences and decide how your program would handle it now and how it might handle it in the future.

9:15-10:15am - **Tune Up Your Ordinance to Deal with DIY, MIY & Video**

Deal with do it yourself and monitor it yourself alarms. Consider video and mobile devices. Make sure your ordinance sets you up for success.

10:30-11:30am - **Membership Meeting**

Hear about FARA initiatives, talk about the direction of your association and make your voice heard on the election of new officers, recognize the best agencies, companies and individuals.

11:45-12:45pm - **Networking Lunch**

1-2pm - **How to Collect**

How to collect past dues fees and fines.

2:15-3:15pm - **The Only Stupid Question ...**

They say the only stupid question is the one that did not get asked. This open forum is your chance to ask questions.

3:15-3:30pm - **Wrap Up**

Give feedback on what you liked, what you didn't, and how we can make the next symposium better.

Thanks to our FARA Institute Sponsors



Join us in San Antonio in 2020



Take a journey through the amazing culture, natural beauty and wide range of activities you'll find in San Antonio.

San Antonio is an international culinary destination. Experience a place where delicious heritage, culture and tradition meet culinary innovation.

Come and see what's Tex-Next, while you discover why we're the only UNESCO Creative City of Gastronomy in Texas.

Related Events

Watch the InfoLink email newsletter for more information!

Sponsorship Opportunities

We depend on the support of sponsors to make the symposium possible.

For information on how to sponsor an event and/or contribute to the FARA Institute visit www.faraonline.org

FARA 2019 Training Symposium Registration Form

Registration Fees

Agency or Company Name	
Street Address	
City	
State/Province	
Zip/Postal Code	
Phone	
Fax	
Email	

Full Registration	Early (Before 4/19/19)	Late (After 4/19/19)
Public Safety Member	\$400	\$445
Associate Member	\$450	\$550
Non Member	\$650	
Spouse of Attendee	\$135	

Per Day Rate	Early or Late
Public Safety Member	\$175
Associate Member	\$200
Non Member	\$300

Symposium Reimbursements

Don't automatically think you can't go because your agency won't cover travel funding! The FARA Institute provides public safety FARA members with symposium reimbursement opportunities. There are strict deadlines on applying for funds, so visit www.faraonline.org now and learn about this great opportunity to get to Tampa.

Cancellation Policy

If cancellation is received before 4/19/19, the fee will be refunded less a \$100 administrative fee. No refunds will be made after that date.

Special Accommodations

Call us ASAP if you need any special accommodations for diet or disabilities.

Registration See boxes to the right for costs	Check Which Days You Will Attend				Cost
	Mon	Tue	Wed	Thu	
Registrant's Name - As you would like it to appear on Badge					

FARA Institute	See www.faraonline.org for information	
Sponsorship Opportunities	See www.faraonline.org for information	

Pay your Annual Dues along with the registration (Public Safety \$175 - Associate \$350)	
Total Costs	

Send Registration & Check to
FARA
 10024 Vanderbilt Circle #4- Rockville, MD 20850
 301-519-9237
FARA Tax ID 52-2038303
Please book your hotel room directly with the hotel

[Click Here to Visit Our Website to Register, Pay Online or Print an Invoice](#)