



Information for Alarm Users

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Before You Activate Your Alarm System



- Securely lock all exterior doors including deadbolts and other secondary locking devices. Your locks are your first line of defense not your alarm system.
- All windows must be closed and locked to ensure that all contacts are properly aligned.
- Make sure that items or decorations around doors and windows do not interfere with door or window contacts or the motion sensors.



- Secure any interior/exterior garage entry doors with a deadbolt device. Be sure to close your overhead door when exiting the garage.
- Keep pets, helium-filled balloons, fans, heaters, plants, curtains, and decorations etc., away from motion sensor areas.



- When you have finished preparing your home or business prior to alarm activation, activate your alarm system and make your exit in the time allowed. If you don't know your delay time, contact your alarm company. It should be at least 45 seconds.
- Wait a few minutes before driving off to make sure your alarm system does not cause a false activation.
- If your alarm system should activate, **don't panic!** Re-enter your home or business, then enter your code to deactivate your alarm. Carefully follow the instructions given by your alarm company to cancel and prevent a false alarm. Keep your



monitoring company phone number in a convenient place near the phone.

- Make sure your emergency contact list is current and accurate.

Other Actions You Can Take To Prevent a Burglary from Happening

- Leave window treatments open. Closing of blinds during the day is a sure sign of an empty house, plus they allow a burglar to attend to his business unseen by neighbors.
- Leave a radio on tuned to a talk program rather than music (unless your system has listen-in* capabilities). This will give a would-be burglar the impression that your site is occupied.
- When leaving your home at night, close curtains and leave a light on or utilize timing devices to activate interior lighting.

Proper Preparation Can Avoid Costly FALSE ALARMS



* Listen-in refers to an alarm system where the monitoring company can hear what is happening at your alarm site when your system is armed.