



**International
Annual
Training
Symposium**

Until You Solve Your False Alarm Problem

**You Can't
Afford to Miss the FARA
Training Symposium**

**Join us at the
Hilton Garden Inn Downtown Colorado Springs
Colorado Springs, CO
May 2 to 4, 2023**



Connect To New Allies
Open Communication
Learn With Valuable Education
Obtain Expert Advice
Reduce Your Stress
Answer Your Questions
Devour Fine Food
Obtain Certification Credits

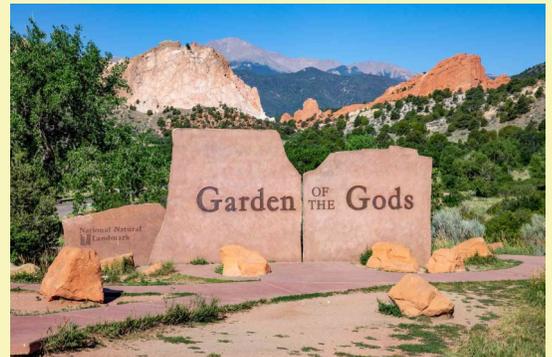
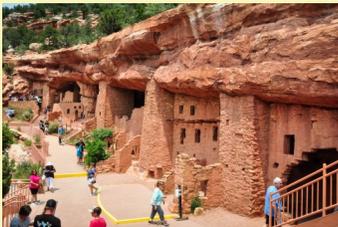
Share Great Ideas
Prepare For the Future
Receive Valuable Ideas
Inform Yourself From Objective Sources
Network With Users, Industry & Agencies
Gain A Professional Certification
Schedule Yourself to Attend Now!

Adventures Await in Colorado Springs

Colorado Springs is a destination for the curious. Explore new terrains and take in the natural beauty. Inhale the mountain air and exhale your worries.

There are more than 55 exciting things to see and do in the Pikes Peak Region, including thrilling whitewater rapids, awe-inspiring parks and trails, museums, attractions and a mountain zoo sure to deliver unforgettable family-friendly experiences.

For more Information go to
<https://www.visitcos.com/things-to-do/>



Contact FARA for More Information

10024 Vanderbilt Circle, Unit 4
Rockville, MD 20850

301-519-9237

info@faraonline.org
<http://www.faraonline.org>

Training Site and Hotel

FARA's 2023 Annual International Training Symposium will be held at the **Hilton Garden Inn Downtown Colorado Springs**.

- Located in the heart of downtown Colorado Springs. Ideal for exploring Colorado Springs nature – Broadmoor Seven Falls, the Garden of the Gods, and Cheyenne Mountain Zoo are all within seven miles.
- Hotel restaurant offers breakfast and dinner, 24-hour Pavilion Pantry is stocked with snacks, and there is a heated indoor pool. Free in-room and lobby WiFi. Indoor pool, Fitness center and Business center.



Hilton Garden Inn Downtown Colorado Springs

125 N. Cascade Ave
Colorado Springs, CO 80903

Reserve Your Room by 3/30/23

*FARA Government Rate (\$121 - plus tax)
(Government ID Required)*
Reserve A Government Rate Hotel Room Online
Or Call 719-632-1000
Use Group Code FARAG

*General FARA Rate (\$142 - plus tax)
Use Group Code FARA*
Reserve A General Rate Hotel Room Online
Or Call 877-834-3613

Dining Options

There are a multitude of options within walking distance of the hotel.

Goat Patch Brewing Company, The Rabbit Hole, Jack Quinns's Irish Pub And Restaurant, The Melting Pot, Jose Muldoons, Louie's Pizza, Birt Tree Café, T Byrds Tacos & Taquila, The Skirted Heifer, Four by Brother Luck, Amanda Fonda & Cantina, Solar Roast Café, Mackenzie's Chop House, Famous Steak House, Taste of Jerusalem Café, Odyssey Gastropub, Chiba Bar, Oskar Blues Grill & Brew & Babino's Urban Pizza. Many more nearby.

There are several Bars & Night Clubs within walking distance of the hotel.

Shame & Regret, Icons, Rendezvous Cigar & Cocktail Lounge, Tony's, Cowboy's, District Eleven & Gasoline Alley & Meadow Muffins. Many more nearby.



FARA Annual Training Symposium 2023 Colorado Springs Schedule

ALL CLASSES AND TIMES ARE SUBJECT TO CHANGE WITHOUT NOTICE

Monday, May 1, 2023

8am-3pm - Board Meeting

Seating is limited. Please contact us if you would like to attend.

Tuesday, May 2, 2023

7am-3pm - Registration

6:30-8:30am - Breakfast

Visit the hotel restaurant for your choice of breakfast options.

8-8:20am - New Attendee Session

Special session for new attendees only to get tips on how to get the most out of the FARA Symposium.

8:30-9:20am - Opening Session

Enhance your Colorado Springs experience by meeting your fellow attendees and learning a bit about them. Review the program ahead and hear tips from the visitor's bureau on things to do in Colorado Springs.

9:30-10:20am - Mindfulness

Learn about the hidden impacts of the job. Explore several mindfulness techniques that you can incorporate into your daily work and personal life. Discuss issues that often go overlooked and how mindfulness can help you maintain mental well-being.

10:30-11:20am - How I Survived the Last 3 years.

How have the recent pandemics, protests and resulting staffing and policy changes impacted you. How are you dealing with the challenges?

11:30am-12:20pm - Plain Talk

Explore how to deal with alarm users and remove the jargon and acronyms to get your point across.

12:30-1:20pm - Networking Lunch

Enjoy a great meal & network with your fellow attendees.

1:30-2:20pm - How to Collect

How to collect past due fees and fines.

2:30-3:20pm - Avoid Duress Dealing with Panic & Holdup Alarms

Why is the simple button called so many things? How false alarms can be avoided.

3:30-4:20pm - Can Video Stop the False Alarm?

Can video systems help find the causes of false alarms and filter out false dispatches? Learn best practices. What to look at. What to respond to. How to decide if the image really shows a crime.

4:30-5:20pm - Optional Session – Improve your Health

Wednesday, May 3, 2023

8am-3pm - Registration

6:30-9am - Breakfast

Use your voucher at the hotel restaurant for your choice of breakfast options.

8-8:50am - Optional Session- Are You Certifiable?

How to prepare/study for the FARA Certified Alarm Manager exam.

9-9:50am - Tabletop Exercise – Build the Perfect Program

Groups will use FARA Documents to create "The Perfect Program" to reduce false alarms.

10-10:50am - Tabletop Exercise – Results

Learn what all the groups came up with for the "Perfect Program".

Wednesday, May 3, 2023 Continued

11-11:50am - Not Your Grandmas False Alarm

With DIY, MIY, PERS & video: the definition of a false alarm is changing. How your Public Safety Answering Point (PSAP) codes these service requests can impact your program.

12-12:50pm - Networking Lunch

Enjoy a great meal & network with your fellow attendees.

1-1:50pm - How to Connect with the Alarm User

Review methods to reach out to alarm users. Explore options for classroom & online alarm classes.

2-2:50pm - What is ASAP to PSAP?

Learn about the automated data exchange interface program that provides for the electronic dispatch to alarm activations. Allowing monitoring companies and PSAPs to communicate alarm events and status updates electronically should reduce human error and improve efficiency. Explore how it has impacted alarm programs.

3-3:50pm - Software options

Learn what is available for software and understand what functionality a software program should have.

Thursday, May 4, 2023

6:30-9am - Breakfast

Use your voucher at the hotel restaurant for your choice of breakfast options.

9-9:50am - Walk in their Shoes- Law Enforcement

Learn what Crime Prevention Officers, Patrol Officers and Sheriff's Deputies say about alarms. Explore how agencies are dealing with limited resources.

10-10:50am - What We Can Learn from Canada

Canadian agencies regulate alarms with some different tactics. Explore what the tactics are and how effective they have been.

11-11:50am - What You Need to Know About Alarm Validation Scoring

Get ready for the new TMA-AVP standard. Monitoring stations are taking additional data including audio and video in order to help determine and quantify the 5 levels that are described in the AVS-01 standard. Discuss how to use this additional information in your program.

12-12:50pm - Networking Lunch

1-1:50pm - Membership Meeting

Hear about FARA initiatives, talk about the direction of your association and make your voice heard on the election of new officers, recognize the best agencies, companies and individuals.

2-3:30pm - Because There is Always One More Question & Wrap-up

One of the strengths of FARA is its diversity, so we can never hope to know or answer every question in our planned program. Here is your chance - stump the experts. Give feedback on what you liked, what you didn't, and how we can make the next symposium better.

Thanks to our FARA Institute Sponsors



For information on how to sponsor an event and/or contribute to the FARA Institute visit www.faraonline.org

New This Year — FARA T-Shirts

Available for purchase with your registration fee – US \$25.00 each (includes tax)

(Will be available for pick up with your registration package)

****Deadline for T-shirt orders is April 5, 2023****



Available Colors - Light Blue, Cool Grey or White

Available Sizes - XS, Sm, Med, Large, XL, 2XL, 3XL, 4XL

Order with your registration

FARA 2023 Training Symposium Registration Form

[Click Here to Register, Pay Online or Print an Invoice](#)

Agency or Company Name	
Street Address	
City	
State/Province	
Zip/Postal Code	
Phone	
Fax	
Email	

Registration Fees

Full Registration	Early	Late
	Before 3/30/23	After 3/30/23
Public Safety Member	\$400	\$445
Associate Member	\$450	\$550
Non Member	\$650	
Spouse of Attendee	\$135	

Per Day Rate	Early or Late
Public Safety Member	\$175
Associate Member	\$200
Non Member	\$300

Registration	Check Which Days You Will Attend			Registration Cost	T- Shirt Cost	T-Shirt Color	T- Shirt Size	Total Cost Per Registrant
	Tue	Wed	Thu					
Registrant's Name- As you would like it to appear on Badge				See boxes to the upper right for costs	\$25 per shirt	Light Blue, Cool Grey or White	XS, S, M, L, XL, 2XL,3XL, 4XL	

Symposium Reimbursements

Don't automatically think you can't go because your agency won't cover travel funding! The FARA Institute provides public safety FARA members with symposium reimbursement opportunities. There are strict deadlines on applying for funds, so visit www.faraonline.org now and learn about this great opportunity to get to Colorado Springs.

FARA Institute Donation

See www.faraonline.org for information

Sponsorship Opportunities

See www.faraonline.org for information

Pay your Annual Dues along with the registration (Public Safety \$175 - Associate \$350)

Total Costs

Cancellation Policy

If cancellation is received before 3/30/23, the fee will be re-funded less a \$100 administrative fee. No refunds will be made after that date.

Send Registration & Check to

FARA
10024 Vanderbilt Circle #4- Rockville, MD 20850
301-519-9237
FARA Tax ID 52-2038303

Please book your hotel room directly with the hotel

Special Accommodations

Call us ASAP if you need any special accommodations for diet or disabilities.