

# Until You Solve Your False Alarm Problem You Can't Afford to Miss the FARA Training Symposium



## ANNUAL SYMPOSIUM

April 23 to 25, 2024

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Join us at the  
**Hyatt Place Oklahoma City Bricktown**  
**Oklahoma City, OK**

Obtain Expert Advice  
Knowledge is Power  
Learn Best Practices  
Access New Ideas  
Help Yourself  
Open Communication  
Manage Stress  
Answer Your Questions

Connect To New Allies  
Inform Yourself  
Train for the Future  
You Will Get Valuable Ideas

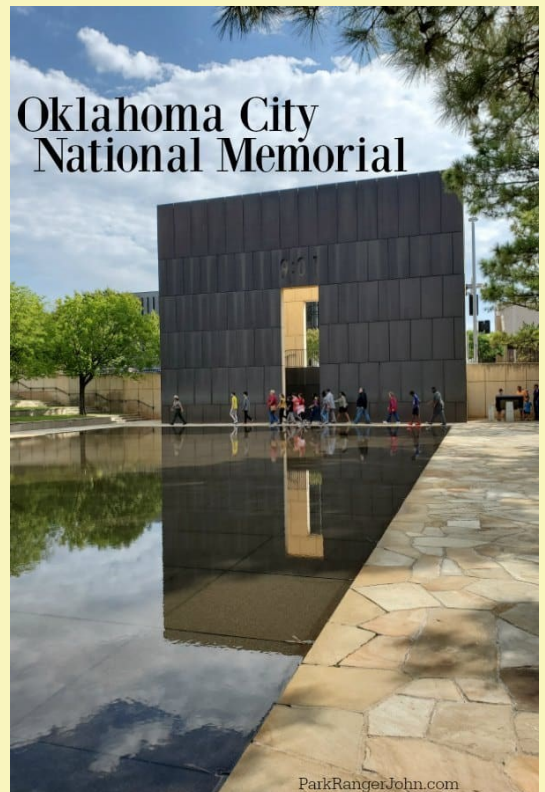
## Explore the Modern Frontier - OKC

What's there to do in OKC? What isn't there to do? From treasure-filled [museums](#) to fun and funky [festivals](#), [outdoor recreation](#) to loads of [shopping](#) and so much more, come discover all there is to do in Oklahoma City.

For more Information go to  
<https://www.visitokc.com/things-to-do/>



## Oklahoma City National Memorial



## Contact FARA for More Information

10024 Vanderbilt Circle, Unit 4  
Rockville, MD 20850

301-519-9237

[info@faraonline.org](mailto:info@faraonline.org)  
<http://www.faraonline.org>

## Training Site and Hotel

FARA's 2024 Annual International Training Symposium will be held at the **Hyatt Place Oklahoma City Bricktown**.

Relax and recharge at Hyatt Place Oklahoma City / Bricktown. Located in chic and industrial Bricktown, the hotel is near piano bars, wine lounges, and an eclectic mix of shops. Hyatt Place offers spacious rooms, an outdoor firepit, and an indoor pool. Enjoy easy access to the Bricktown Canal for tours and dinner cruises.

Room rate includes free breakfast and free Wi-Fi. The Breakfast Bar where you'll find a wide array of choices from fresh fruit, yogurt, and granola, to eggs, hash browns, waffles, and more. Discounted valet parking is \$15.00 per night.

### Hyatt Place Oklahoma City Bricktown

20 Russell M. Perry Avenue  
Oklahoma City, OK 73104

Reserve Your Room by 3/22/24

*FARA Rate (\$104 - plus tax)*

[Click here to Register online](#)

[Reserve A Hotel Room Online](#)

Or Call 405-702-4028

**Use Group Code FARA**

Note: All sleeping rooms are subject to an Early Departure Charge equal to one night's room rate, plus applicable fees, taxes and assessments.



## Dining Options

**There are a multitude of options within walking distance of the hotel including:** Toby Keith's I Love this Bar & Grill, Bricktown Brewery, Charleston's, Deep Deuce Grill, Pearls Crab Town, Fuzzy's Taco Shop, The Wedge Pizzeria, Abuelo's Mexican Restaurant, Bourbon Street Cafe, Texadelphia & the Old Spaghetti Factory.

Many more are a short Uber or Streetcar ride away.

**And a variety of clubs and bars are in walking distance including:** Skinny Slims, JJ's Alley, Coyote Ugly Saloon, Whiskey Chicks & the Pink Parrot.





# FARA Annual Training Symposium 2024 Oklahoma City Schedule

**ALL CLASSES AND TIMES ARE SUBJECT TO CHANGE WITHOUT NOTICE**

## Monday, April 22, 2024

### 8am-3pm - Board Meeting

Seating is limited. Contact us if you want to attend.

## Tuesday, April 23, 2024

### 7am-12:30pm - Registration

### 6:30-9am - Breakfast

Visit the hotel restaurant for your choice of breakfast options.

### 8-8:20am - New Attendee Session

Special session for new attendees to get tips to get the most out of the FARA Symposium.

### 8:30-9:20am - Opening Session

Review the program ahead and learn a bit about your Board of Directors. Hear tips from the visitor's bureau on things to do in Oklahoma City.

### 9:30-10:20am - FARA Folk - The Unmasked Edition

Meet your fellow attendees and learn a bit about them.

### 10:30-11:20am - Updates on Challenges Raised at Last Symposium

What has happened since our last symposium? How did Sonya Survive? Has anyone adopted AVS? Did you adopt a mindful approach to stress? Who has switched software vendors?

### 11:30am-12:20pm - Plan For What is Coming

How will the verification standard, staffing challenges, budget changes, etc. affect your next year.

### 12:30-1:20pm - Networking Lunch

Enjoy a great meal & network with your fellow attendees.

### 1:30-2:20pm - Billing & Collections

Learn the methods of billing and collecting that have been successfully employed by your fellow members.

### 2:30-3:20pm - How To Deal with Appeals

Explore how to streamline your appeals process. Save time and avoid being overruled

### 3:30-4:20pm - Solve Your Worst Alarm Site Problem

How to deal with locations that have chronic false alarms.

### 6pm - Meet & Greet

## Wednesday, April 24, 2024

### 8am-12pm - Registration

### 6:30-9am - Breakfast

Visit the hotel restaurant for your choice of breakfast options.

### 8:30-9:50am - Tabletop Exercise

Tackle a real-world challenge with a group for your fellow attendees.

### 10-10:50am - Tabletop Exercise – Results

Hear a report on how each group met the challenge.

## Wednesday, April 24, 2024 Continued

### 11-11:50am - Solving Issues with Elderly & Special Needs

Special needs demand special solutions. Review some policy, design and equipment options.

### 12-12:50pm - Networking Lunch

Enjoy a great meal & network with your fellow attendees.

### 1-1:50pm - How to Connect with 911

How to promote better communication with dispatchers by changing SOPs, conveying what you need and how your program helps them.

### 2-2:50pm - Solve Your Worst Problem

What is your challenge to making your program work smoothly?

### 3-3:50pm - What CP-01 Can Do for You

Learn about this standard that sets design features for security system control panels and their associated devices to reduce the incidence of false alarms.

### 4 - 6pm - Scavenger Hunt

Discover Oklahoma City, network and compete for your team and bragging rights.

### 6:30 - ?? - Dine Arounds

Sign up to go to dinner from a variety of restaurants with your new or old friends.

## Thursday, April 25, 2024

### 6:30-9am - Breakfast

Visit the hotel restaurant for your choice of breakfast options.

### 8:30-9:50am - How to Process Alarms

How agencies define false alarms, suspicious activity, etc.

### 10-10:50am - How to Gain Industry Compliance

Q&A with industry on compliance.

### 11-11:50am - Membership Meeting

Hear about FARA initiatives, talk about the direction of your association and make your voice heard on the election of new officers, recognize the best agencies, companies and individuals.

### 12-12:50pm - Networking Lunch

### 1-1:50pm - Impact of Verification Types

What are the different types of verification and how effective are they?

### 2-3:30pm - Wrap-up

One of the strengths of FARA is its diversity, so we can never hope to know or answer every question in our planned program. Here is your chance - stump the experts. Give feedback on what you liked, what you didn't, and how we can make the next symposium better.

## FARA 2024 Training Symposium Registration Fees

Full Registration	Early Before 3/22/24	Late After 3/22/24
Public Safety Member	\$420	\$465
Associate Member	\$470	\$570
Non Member	\$700	
Spouse of Attendee	\$135	
Per Day Rate	Early or Late	
Public Safety Member	\$200	
Associate Member	\$220	
Non Member	\$320	

### Cancellation Policy

If cancellation is received before 3/22/24, the fee will be refunded less a \$100 administrative fee. No refunds will be made after that date.

[Click Here to Register, Pay Online or Print an Invoice](#)

### Order Your T Shirt



Visit the FARA Store to purchase a T Shirts to mark the Symposium



## Symposium Reimbursements Available

Don't automatically think you can't go because your agency won't cover travel funding! The FARA Institute provides public safety FARA members with symposium reimbursement opportunities. There are strict deadlines on applying for funds, so visit [www.faraonline.org](http://www.faraonline.org) now and learn about this great opportunity to get to Oklahoma City.

### Special Accommodations

Contact us ASAP if you need any special accommodations for diet or disabilities.

301.619.9237

[bradshipp@4yoursolution.com](mailto:bradshipp@4yoursolution.com)

Bring your challenge coins & badges for trading

Each Attendee Will Get a  
Challenge Coin



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