

**Until You Solve Your False Alarm Problem
You Can't Afford to Miss
the FARA Training Symposium**



ANNUAL SYMPOSIUM
April 29 to May 1, 2025

VISIT 
PITTSBURGH

**Join us at the
Hilton Garden Inn Pittsburgh Downtown
Pittsburgh, PA**

Prepare to Network
Inform Yourself
Train for the Future
Trade Tips to Improve
Share Great Ideas
Be Aware of New Technologies
Uncover New Resources
Receive Answers from Experts
Gain Insight
Help Yourself



Pittsburgh. Where It All Comes Together

Explore an array of distinct attractions, restaurants and activities. Discover magnificent museums like The Andy Warhol Museum, Mr Rogers Museum, historic sites like Saint Anthony Chapel, which is home to a record 5,000 Catholic relics, Carnegie Museum of Natural History, Phipps Conservatory and Botanical Gardens and an arts & culture scene unlike any other.



For more information go to
<https://www.visitpittsburgh.com/things-to-do/>



Contact FARA for More Information

10024 Vanderbilt Circle, Unit 4
Rockville, MD 20850

301-519-9237

info@faraonline.org
<http://www.faraonline.org>

Training Site and Hotel

FARA's 2025 Annual International Training Symposium will be held at the [Hilton Garden Inn Pittsburgh Downtown](#).

Your home in the heart of Steel City

Next to Market Square in downtown Pittsburgh, footsteps from PNC Plaza. Pro sports at Heinz Field, PPG Paints Arena, and PNC Park are all within two miles.

Parking - On-site, \$40.00 per day - Valet \$40.00 per day, Less expensive options nearby. Free WiFi. Fitness Center. Business center.

Hilton Garden Inn Pittsburgh Downtown

250 Forbes Ave - Pittsburgh, PA 15222

Reserve Your Room by 3/28/25

FARA Rate (\$138 - plus tax)

[Click here to Register online](#)

[Reserve A Hotel Room Online](#)

Or Call 412-281-5557

Use Group Code FARA Meeting 2025

 **Hilton**
Garden Inn
Pittsburgh Downtown, PA



Dining Options

Pittsburgh's fantastic food scene is continually getting recognized in national and international media.

In the City of Multitudes, you'll find globe-spanning cuisine with inspired menus, unique locations and awarded chefs to suit all palates.

Choose from casual family spots, chef-owned concepts, romantic eateries with a view, tableside jazz hotspots, hidden gems, late-night bites or convenient take-out.

While you're in the Burgh, be sure to check out these foods you'll only be able to find in the Steel City.



Primanti Sandwich



Pierogi



Pittsburgh Salad



Gobs



Beto's Raw Pizza

Pittsburgh Dining Map

Downtown Pittsburgh Dining Map

DOWNTOWN

- 1 Allman's Coffee and Breakfast
- 2 Allman's Mediterranean Cuisine
- 3 August Henry's City Saloon
- 4 Backstage Bar at Theater Square
- 5 Bakersfield
- 6 Barcelona
- 7 Barcelona Wine Bar
- 8 Bigelow Grille at DoubleTree
- 9 Bill's Bar & Burger
- 10 Blend Bar & Cigars
- 11 Braddock's Rebellion
- 12 Butcher and the Rye
- 13 The Capital Grille
- 14 Christos Mediterranean Grille
- 15 City Works Eatery & Pour House
- 16 CobbleWorld Baked Goods
- 17 The Commoner
- 18 Con Alma
- 19 Conrado Tacos
- 20 Crafted North
- 21 Del Frisco's Double Eagle Steakhouse
- 22 Dibella's Subs
- 23 The Eagle Food & Beer Hall
- 24 Eddie Merlot's
- 25 Eddie V's Prime Seafood
- 26 Elevation
- 27 Eleven Contemporary Kitchen
- 28 Ephesus Mediterranean
- 29 Fifth Avenue Place
- 30 Five Iron Golf
- 31 fl2
- 32 Fogo de Chao
- 33 Friesill
- 34 Gi-Jin
- 35 Giovanni's Pizza and Pasta
- 36 Hello Bistro
- 37 Hotel Monaco Biergarten
- 38 Howl at the Moon
- 39 Jimmy John's Sandwiches
- 40 La Gourmandine
- 41 McCormick & Schmick's
- 42 Meat & Potatoes
- 43 Millie's Homemade Ice Cream
- 44 Milk Shake Factory
- 45 Moe's Southwest Grill
- 46 Morton's The Steakhouse
- 47 Nicholas Coffee & Tea Co.
- 48 Ollie's Gastropub
- 49 Original Oyster House
- 50 Palm Court at Omni
- 51 Penn City Grille at Westin
- 52 Penn Society
- 53 Primanti Bros. Market Square
- 54 PrimoHoagies
- 55 Puttery Pittsburgh
- 56 Redbeard's Sports Bar & Grill
- 57 Revel
- 58 Ritual House
- 59 Rock n' Joe Coffee Bar
- 60 Ruth's Chris Steak House

NORTH SHORE

- 80 Bar Louie North Shore
- 81 Bistro To Go Cafè & Catering
- 82 BURN by Rocky Patel
- 83 Burgatory North Shore
- 84 Foundry Table & Tap
- 85 Hyde Park Prime Steakhouse
- 86 Mike's Beer Bar
- 87 North Shore Tavern
- 88 Rivers Casino Restaurants
- 89 Shorty's Pins xPints
- 90 Southern Tier Brewery
- 91 Taps & Taco
- 92 Tequila Cowboy
- 93 Trump's Watch Bar

STRIP DISTRICT

- Cadence+ At The Strip
- Cinderlands Warehouse
- DiAnno's Eatery
- Enrico Biscotti
- Kaya
- Kingly Spirits
- Pamela's Diner
- PaPa J's Twin Plaza
- Peace, Love and Little Donuts
- Primanti Bros. Strip District
- Salerni's Market & Grill
- Soluna Coffee & Mezcal
- The Pennsylvania Market
- The Terminal
- Wigle Whiskey



MT. WASHINGTON

- Bigham Tavern
- Coughlin's Law Kitchen and Ale House
- LeMont Restaurant
- Monterey Bay Fish Grotto
- Redbeard's on Shiloh
- Steel Mill Saloon

- Hard Rock Cafe
- Grand Concourse
- Texas de Brazil
- The Factory South Shore

Pittsburgh Light Rail Station

VISIT PITTSBURGH

FARA Annual Training Symposium 2025 Pittsburgh Schedule

ALL CLASSES AND TIMES ARE SUBJECT TO CHANGE WITHOUT NOTICE

Monday, April 28, 2025

8am-3pm - Board Meeting

Seating is limited. Contact us if you want to attend.

2-5pm - Meetings with Your Software Vendor

Tuesday, April 29, 2025

7am-12:30pm - Registration

7-8:30am - Breakfast

8-8:20am - New Attendee Session

Get tips to get the most out of the FARA Symposium.

8:30-9:20am - Opening Session

Meet your fellow attendees and learn a bit about them. Review the program ahead and hear tips from the visitor's bureau on things to do in Pittsburgh.

9:30-10:20am - What FARA Has to Offer May Surprise You!

Learn about FARA's publications and how they can help alarm units and alarm industry reduce false alarms. Explore how others have used the manuals, brochures, guides & bulletins in unique and interesting ways.

10:30-11:20am - I Came Here Because... What Do I Do?

Don't stress over your false alarm problem. Let FARA's experts solve it.

11:30am-12:20pm - Introduction Into the Alarm Industry

Learn about the many ways alarm companies do business. Find out what all those acronyms mean. Explore what industry associations can do for you.

12:30-1:20pm - Networking Lunch

1:30-2:20pm - Alarm Investigation

Follow Ray Trevino - San Antonio Alarms Investigator - to learn what he finds investigating alarm systems

2:30-3:20pm - What's in Your Ordinance?

Do a survey on alarm ordinances so we can compare and contrast - How do fees work, Do you offer payment plan or waive fees, Accept appeals,

3:30-4:20pm - How to Deal with Government Agencies?

Do local schools, post offices, government offices get permits? Do you fine them? How do they compare on false alarm rates? Learn how others deal with these users

4:30-6:40pm - Scavenger Hunt

7pm - Dine Arouds

Sign up to go to dinner from a variety of restaurants with your new or old friends.

Wednesday, April 30, 2025

8am-12pm - Registration

7-8:30 am - Breakfast

8:30-9:50am - Tabletop Exercise

Tackle a real-world challenge with a group of your fellow attendees.

10-10:50am - Tabletop Exercise - Results

Hear a report on how each group met the challenge

11-11:50am What About Fire?

What is different and the same with how agencies regulate fire versus burglar alarms. What fire alarm regulation tricks can be applied to how you regulate burglar alarms. Explore how to help your agency reduce fire alarms

12-12:50pm - Networking Lunch

1-1:50pm - Travel to Vector

2-2:50pm - Central Station Tour

Tour the Vector Central station. See a Video Verification Demo

3-3:50pm - Take a Walk in Their Shoes- Alarm Customer Service Reps & Techs

Discussion with Vector Techs & Customer Service Reps

4 - 5m - Travel to Downtown

6:30 - Dinner

Location to be determined

Thursday, May 1, 2025

7-8:30am - Breakfast

8:30-9:50am - Deal with Appeals

How to deal with customer appeals

10-10:50am - What's New In 911 Centers?

AI, ASAP to PSAP, staff challenges

11-11:50am - How Do You Compare & Measure Up

If you are not doing a formal annual report - maybe you should be. Learn how to make writing one as painless as possible. Explore how to measure your progress and to compare it to other agencies.

12-12:50pm - Networking Lunch

1-1:50am - Membership Meeting

Hear about FARA initiatives, talk about the direction of your association and make your voice heard on the election of new officers, recognize the best individuals.

2-3:15pm - Beyond the Alarms: Closing the Loop

Here is your chance - stump the experts. Give feedback on what you liked, what you didn't, and how we can make the next symposium better.

FARA 2025 Training Symposium Registration Fees

Full Registration	Early	Late
	Before 3/28/25	After 3/28/25
Public Safety Member	\$420	\$465
Associate Member	\$470	\$570
Non Member	\$700	
Spouse of Attendee	\$135	
Per Day Rate	Early or Late	
Public Safety Member	\$200	
Associate Member	\$220	
Non Member	\$320	

Cancellation Policy

If cancellation is received before 3/28/25, the fee will be refunded less a \$100 administrative fee. No refunds will be made after that date.

Symposium Reimbursements Available

Don't automatically think you can't go because your agency won't cover travel funding! The FARA Institute provides public safety FARA members with symposium reimbursement opportunities. There are strict deadlines on applying for funds, so visit www.faraonline.org now and learn about this great opportunity to get to Pittsburgh.

Special Accommodations

Contact us ASAP if you need any special accommodations for diet or disabilities.

301.519.9237

bradshipp@4yoursolution.com

[Click Here to Register, Pay Online or Print an Invoice](#)

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Texas Burglar & Fire Alarm Association



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