



FALSE ALARM PREVENTION FOR BANKS

BANKS CAN CONTROL HIDDEN COSTS OF ALARM ALARMS

- Identify the magnitude of your problem and “The Hidden Costs” will quickly become visible.
- Have equipment regularly maintained and updated as needed to make activation easy when needed, but safe from accidental trips.
- Ensure the alarm system provides identification of the device or zone that caused the alarm.
- Talk to your alarm provider and become re-educated in the design and use of YOUR security system.



SPECIAL TIPS FOR THE BANKING INDUSTRY

- Be sure your alarm company has a direct phone number available to reach someone at your location. A number leading to a phone tree will delay communication in the event of an emergency.
- Ensure the alarm system provides identification of the device or zone that caused the alarm.
- Eliminate wireless money clips and hold up buttons that must be reset with a key. Replace these types of devices with a dual-action hold-up button. Ensure that each device is zoned to identify to the central station dispatcher which button was activated.
- Be sure all new system users are fully trained before attempting to use the system. Hold monthly training classes to ensure existing users are aware of any changes to the system, designated entry/ exit doors, proper opening/closing procedures, correct pass codes and arming codes, and rehearse how to cancel accidental activations.
- Consult with your local law enforcement agency on proper procedures to follow during a hold-up.
- Prior to dispatching officers on an ATM alarm, have your central station immediately contact the ATM company’s dispatcher to verify whether a technician is at the site.
Make it mandatory for ATM and armored car providers to cancel accidental activations. Give them the proper procedures and codes to cancel a false alarm.